

Visitor regulations for the URBAN NATION MUSEUM FOR URBAN CONTEMPORARY ART

Opening hours

Tuesday – Sunday 10:00 am - 6:00 pm
Monday closed

Special opening hours may apply on public holidays or other occasions. These can be viewed on the website.

Admission prices

We want Urban and New Contemporary Art to be accessible to everyone. For this reason, the museum is open to the public for voluntary donations.

As the museum is mainly financed by donations, we are happy to receive any admission donation in the box at the counter.

For groups of 30 or more visitors, prior registration at event@urban-nation.com is required. For mandatory reasons, organised groups are provided with a member of security staff.

The service fee is divided into two categories and can be paid in cash on the premises or in advance by invoice.

Category 1: 30 – max. 50 visitors / €40.00 /gross/group

Category 2: 51 – max. 70 visitors / €60.00 /gross/group

Guided tours

Our guided tours through the museum provide deeper insight into the creation of the works of art and the scenography. The Urban and New Contemporary Art tour in the Bülow district is also an exciting experience. Paid guided tours can be arranged without obligation at tour@urban-nation.com.

Security staff is entitled to request unannounced self-guided groups to interrupt their tour, to continue in another exhibition area or to stop if they obstruct registered group tours.

Visit

We would like every museum visitor to be able to enjoy the works of art undisturbed. Therefore, we would like to ask you to observe and adhere to the visitor regulations. By entering the URBAN NATION MUSEUM FOR URBAN CONTEMPORARY ART, you acknowledge the regulations and all other instructions for maintaining safety. We would like to point out that our museum is monitored by video in compliance with privacy and data protection laws.

Children are very welcome. Children up to the age of 10 are only allowed to visit the museum if accompanied by an adult. Supervision and liability lies with the adult.

Dogs and other pets must wait outside.

Photo shoots

Snapshots are welcome: however, photos and films are only allowed for private purposes. Recordings for commercial purposes require the prior consent of the Executive Board of the Berliner Leben Foundation. The authorisation may be subject to conditions and to the setting of a fee. Please direct enquiries to info@stiftung-berliner-leben.de.

Food and drink

Drinking and eating is not allowed in the entire URBAN NATION MUSEUM FOR URBAN CONTEMPORARY ART.

Wardrobe

There are no lockers in the museum. Please avoid visiting with large items of luggage.

Liability

We ask museum visitors to refrain from doing anything that is contrary to good manners and the maintenance of safety and order. Visitors shall be liable for all damage caused by their behaviour.

The security personnel or responsible employees on the premises are entitled to terminate the visit in case of danger towards other visitors or the art. The instructions of the security personnel must be followed. The URBAN NATION MUSEUM FOR URBAN CONTEMPORARY ART is not liable for any damage caused to visitors in the exhibition rooms, except in the case of intent or gross negligence on the part of the museum.

Suggestions, lost property and complaints

We welcome any feedback on the exhibition, visit or guided tour. This can be submitted to event@urban-nation.de or directly in the guestbook at the entrance counter. Complaints are forwarded directly to the responsible employees. Lost property will be accepted by security personnel. Enquiries regarding lost property should be addressed to the Berliner Leben Foundation at info@stiftung-berliner-leben.de.

Entry into effect

Every visitor of the URBAN NATION MUSEUM FOR URBAN CONTEMPORARY ART accepts the visitor regulations by entering the building. In the event of non-compliance with these regulations, the museum reserves the right to take measures which lead to the establishment of the regulations or which may serve to limit damage.

The visitor regulations enter into force with immediate effect.

Berlin, 22 January 2019

We are looking forward to your visit!